

Augustus Brown Pool Guest Feedback Form

We value your feedback and appreciate the time you take to provide it to us.

Today's Date: _____

Please rate the following:	Poor	Fair	Avg.	Good	Excellent
Overall Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendliness of Front Desk Attendants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendliness of Lifeguard Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness of Facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Understanding of Fees/Rates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Consistency of enforcing Pool Rules	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facility Hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What Brings you to the pool? (Check all which apply)

<input type="checkbox"/> Lap Swimming	<input type="checkbox"/> Aqua Climb!	<input type="checkbox"/> Ai Chi Class	<input type="checkbox"/> Comradery/Friendships
<input type="checkbox"/> Open Swim	<input type="checkbox"/> Fitness Equip.	<input type="checkbox"/> Aqua Aerobics	<input type="checkbox"/> Swim Team/Training
<input type="checkbox"/> Swim Lessons	<input type="checkbox"/> Sauna	<input type="checkbox"/> Other: _____	

Your additional thoughts, feedback, or recognition of an employee(s):

On behalf of the City & Borough of Juneau Parks & Recreation Department - Aquatics Division and the Aquatics Board, thank you for your feedback and continued support of Juneau's Pools!

Would you like a member fo the CBJ Aquatics Management Team to contact you regarding your feedback for further discussion?

☐ No, Thank you ☐ Yes, Please!

Please provide, Your Name: _____

Phone Number: _____ & Email: _____



Thank you for your feedback!

Augustus Brown Pool - 907-586-5325

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www.JuneauPools.org

Submit this form to the Front Desk of either Pool or email directly to Aquatics@Juneau.org.